Aria Billing Overview

ARIA QuickTips

Learning Objectives

Understand what Aria Billing is and how to use Aria Billing to manage your company's:

- ➢ Billing
- ➢ Product catalog
- ➢ Customer accounts
- ➢ Reporting

Introduction

Aria Billing is a feature-rich cloud billing application with the following capabilities:

- Configure custom billing behavior
- Control access via user roles
- Build your product catalog
- Incorporate marketing campaigns
- Manage the full life cycle of customer relationships
- Subscribe to event notifications
- Integrate with your downstream financial and fulfillment systems
- Notify your customers about important changes
- Analyze your product and financial performance via reports
- Eliminate system downtime using Live Release Technology

Aria Billing Major Components

Component	Description
Account Management	Aria Billing's flexible account setup supports many ways of managing customers' purchases and behaviors.
Product Management	Aria Billing provides industry-leading Product Management support.
Usage Rate and Charging	Usage rating and charging in Aria Billing give you enormous flexibility in managing your customers' consumption of quantified services.
Active Orchestration	Active Orchestration provides an active, push-based, real-time event management system.
Reporting	Legacy Reporting provides a reporting engine for running, scheduling, and viewing reports available via the Aria Report Catalog.

Account Management

- Flexible account setup for managing customers' purchases and behaviors.
- Omni-tier account hierarchy to structure customer account hierarchies.
- Accounts can have one or multiple Billing Groups.
- Accounts can be associated with one or more dunning groups.
- Quick access to information via the Account Overview.
- Advanced Search to quickly find and view information.

Product Management

- Simple definitions of products and services.
- Combine products into groupings of subscriptions, add-ons, and one-time purchase offerings.
- Target specific markets based on geography, currencies, and market segments.
- Use any monetization model including configurable pricing, simple or recurring tier structures, and customizable fees and charges.
- Billing with multiple rate tiers, different currencies, customizable billing intervals, and a streamlined product catalog.
- Discounting engine allows you to break into new markets or stimulate interest in new product offerings.

Usage Rating and Charging

- Flexible managing of customers' consumption of quantified services.
- Automated custom rating and mediation scenarios without having to write code.
- Usage monitoring for tracking customers' unbilled usage balances and consumed usage units for a subscription.
- Special Usage Rating that supports incremental rating and billing of accumulated usage and rating and billing of pooled usage for multiple services within the same subscription.

Active Orchestration

- Active, push-based, real-time event management system.
- Configure outbound data feeds.
- Business process automation capability.
- APIs allow you to integrate you existing financial or account management IT applications.

Reporting

Legacy Reporting provides a standard reporting engine for running, scheduling, and viewing standard reports.

Data feed provides an add-on service for reporting and analytics that allows you to consume data in near real-time and synchronize with multiple downstream information systems.

Building Success with Aria Billing

All of these features enable Aria Billing to optimize management of your business's billing, customer relationships, payment collection, marketing, and reporting needs.

Quick Tip: Check out _Knowledge Central_ to find documentation about Aria Billing.
Visit _Aria Academy_ to complete training and view courses about Aria Billing features and functions.